

ASCEND COMMUNICATIONS, INC.

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June 11, 1999

Brian Steele  
Director of Sales  
Morgan  
P.O. Box 10205  
Pleasanton, Ca. 94588

Dear Brian,

We have been using Morgan for a few weeks now for our deliveries of domestic TNTs. Just wanted to let you know that we are very pleased with the courtesy, performance, and responsiveness of the Morgan people. The pickups have been expeditious and all of the shipments have been on time. I was especially impressed with the shipment of a TNT to GTE in Coos Bay, Oregon this week. Coos Bay is a tiny burg on the Oregon coast and usually best case scenario by other shippers, including FedX, is a two day delivery. Morgan made the delivery the next day. Thanks for the good job and please keep it up.

Sincerely,

A handwritten signature in black ink that reads "John Nosek". The signature is written in a cursive style and is positioned above a horizontal line.

John Nosek  
Sr. Manager, RMA Logistics